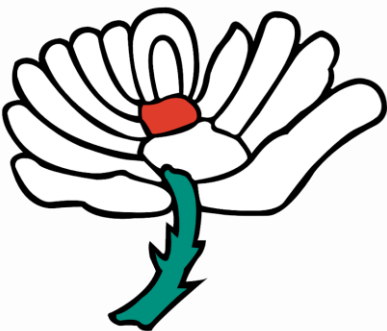


WHAT TO EXPECT FROM OUR COACHES AND STAFF



OUR PROMISE TO YOU

- ✓ Your child is safeguarded during all activities;
- ✓ Policies and procedures that can be accessed at any time;
- ✓ Consultation for anything beyond the original consent, such as trips or photography;
- ✓ Appropriately trained and qualified coaches;
- ✓ Clear communication regarding injuries, incidents or welfare concerns using Teamworks; and
- ✓ Your concerns are listened to and responded to promptly.

<div>WINNING MENTALITY</div> <div>We are ambitious in our pursuit to be the best.</div>	<div>ONE TEAM, ON AND OFF THE FIELD</div> <div>We have got each other's backs and push each other's thinking.</div>
<div>✓ Challenge players to give their best and build resilience;</div> <div>✓ Give constructive, positive feedback;</div> <div>✓ Plan and deliver safe, well-supervised sessions;</div> <div>✓ Stop play and seek first aid if injury occurs; and</div> <div>✓ Develop Better People, Better Cricketers, Better Leaders.</div>	<div>✓ Welcome and include every child, celebrating difference;</div> <div>✓ Communicate openly with players and families;</div> <div>✓ Address bullying, negativity or aggression;</div> <div>✓ Model teamwork, humility and respect; and</div> <div>✓ Stay humble and treat every selection as an opportunity.</div>
<div>LIVE THE SPIRIT OF CRICKET</div> <div>We choose to do things the right way, treating everyone with respect and fairness.</div>	<div>THINK BIG</div> <div>We make bold decisions and aren't afraid to do things differently.</div>
<div>✓ Maintain professional boundaries and respect position of trust;</div> <div>✓ Promote fair play, honesty and respect for officials;</div> <div>✓ Follow our policies, namely our Safeguarding Policy;</div> <div>✓ Report any safeguarding concerns to the Safeguarding Team;</div> <div>✓ Act as positive role models representing YCCC with pride.</div>	<div>✓ Inspire ambition while respecting children's rights;</div> <div>✓ Listen to players and families;</div> <div>✓ Keep coaching and safeguarding training up to date;</div> <div>✓ Focus on long-term development, not just short-term wins; and</div> <div>✓ Provide timely and constructive feedback in line with our feedback framework.</div>

RAISING CONCERNS

If families wish to raise concerns they can do so in line with our Communications Protocol:

- To report suspected unethical or illegal behaviour, including discrimination, families can complete our [online reporting form](#). Reports can be anonymous, noting that anonymous reports may limit the Club's ability to investigate fully and provide feedback.
- Families may choose to book an appointment with the Head of Pathway or General Manager of Cricket to discuss concerns; bookable via Teamworks.

Complaints raised regarding selection, team allocation or game strategy will not be progressed; these decisions are the responsibility of our coaching team based on their professional judgment.