



THE YORKSHIRE
COUNTY CRICKET CLUB



DIRECTOR OF OPERATIONS
CANDIDATE PACK

CONTENTS

THE YORKSHIRE COUNTY CRICKET CLUB.....3

ROLE REQUIREMENTS.....5

PERSON SPECIFICATIONS.....9

PROCESS.....11





THE YORKSHIRE COUNTY CRICKET CLUB LIMITED IS ONE OF THE MOST SUCCESSFUL CLUBS IN THE WORLD.

Established over 160 years ago, famed for its history, tradition and passion, Yorkshire cricket is renowned throughout the world.

No other county in the history of the game has won more trophies or produced more players for England.

The Club owns one of the premier international cricket venues, which has hosted some of the most iconic matches in the history of cricket.

OUR VISION

Changing Lives through the Power of Cricket

OUR MISSION STATEMENT

We will put cricket at the heart of Yorkshire, inspiring all generations to connect with the game. From the iconic Headingley and into our communities, building on our heritage and creating a legacy that makes everybody proud



OUR VALUES

WINNING MENTALITY

We are ambitious in our pursuit to be the best. Together we define our goals and are accountable for our success.

ONE TEAM, ON AND OFF THE FIELD

We unite behind our common goals. We have got each other's backs, create safe spaces and push each other's thinking.

LIVE THE SPIRIT OF CRICKET

We choose to do things the right way, treating everyone with respect and fairness. We do what we say we are going to do.

THINK BIG

We are bold and courageous. We make brave decisions and aren't afraid to do things differently.

ROLE SUMMARY

Role title: Director of Operations

Reports to: Chief Executive Officer

Based at: Headingley Cricket Ground, Leeds

Job purpose: To ensure the highest standards of stadium operations at Headingley Cricket Ground, whilst maximising commercial opportunities and delivering operational efficiencies. The Director of Operations will provide leadership and strategy to all aspects of stadium operations, including the integrated delivery of facilities, venue management, stadium services delivery (including catering, cleaning, hospitality, security), ICT and health & safety.

KEY RESPONSIBILITIES



STRATEGY Define and implement the Operations strategy, budget and structure aligned to the Club's overall vision and priorities.

CULTURE Lead and develop a culture across the Club that values commercial opportunity, positive stakeholder relations, collaboration and the highest standards of safety, security and customer experience.

LEADERSHIP Lead the operational delivery of Headingley Cricket Ground through effective management of facilities, venue management, stadium services delivery and health & safety. Act as Venue Manager for all major match days.

COMMERCIAL Support the identification and implementation of new revenue streams and opportunities utilising Headingley Cricket Ground. Work closely with the Commercial team to maximise the profitability at Headingley, carefully maintaining profit margins through costing of commercial activities

OPERATIONAL DELIVERY Lead the event day planning and operation at Headingley Cricket Ground, coordinating and integrating activities across various departments, delivery partners and suppliers to deliver commercial value and exceptional customer experience.

CONTRACT MANAGEMET Actively engage and liaise with all stadium suppliers to ensure effective contract management, value-for-money and service delivery.

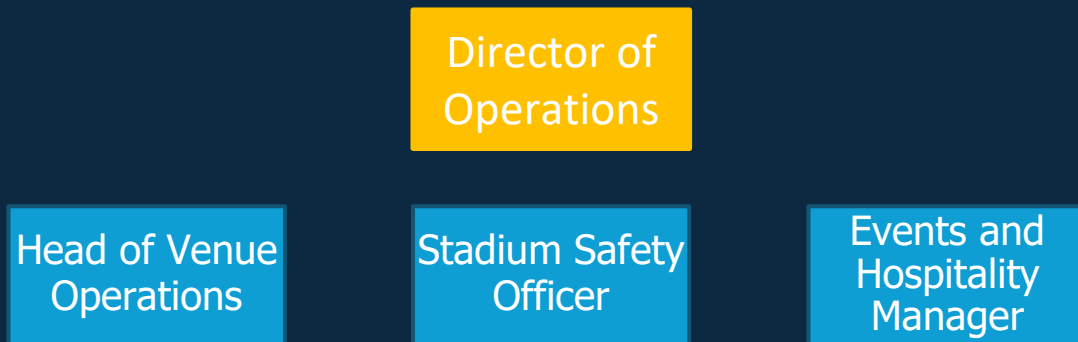
STAKEHOLDER ENGAGEMENT Build and maintain effective partnerships with key external stakeholders such as Leeds Rhinos, public authorities and emergency services.
Ensure first-class working relationships with ECB stakeholders.

COMPLIANCE Ensure that Headingley Cricket Ground meets or exceeds required statutory regulations and industry standards regarding health and safety, security, accessibility and safeguarding including full compliance with the ECB County Partnership Agreement.

PROJECTS Oversee all CAPEX and other stadium projects through the coordination and management of third parties and stakeholders to ensure projects are delivered to required standards and timelines. Manage the Club's ICT function and partners.

REPORTING STRUCTURE

The role oversees the the Operations department with the following direct reports:



The Director of Operations reports directly to the Chief Executive Officer and is a key member of the Club’s senior leadership team. As such, the Director of Operations will play an active and critical role in setting the culture, strategy and future direction of the Club.



SKILLS AND EXPERIENCE

- 10+ years' senior experience in the operational delivery of a world-class venue;
- Demonstrable experience in the effective contract management of key suppliers to ensure value-for-money and high standards of service;
- Demonstrable experience and/or commitment to delivering the principles of Yorkshire Cricket' EDI Strategy;
- Experience in redevelopment or facility project management;
- Strong knowledge and experience of stadium and venue health and safety legislation including Green Guide; and
- Strong contract management and commercial knowledge and acumen.



PERSONAL ATTRIBUTES

As well as possessing the required **SKILLS AND EXPERIENCE**, you will demonstrate an alignment to the Club vision, mission statement and values.

You are a strategic thinker and a strong leader, able to bring people together to unite behind a common goal, with the highest levels of accountability and attention to detail.

You have the ability to react and work well under pressure and are an excellent communicator who is able influence and engage with a variety of diverse stakeholders.

You are innovative, proactive and collaborative, and bring a strong personal commitment to the Human Rights Values of safety, fairness, respect, equity and dignity and to the Club's EDI strategy.



APPLICATION PROCESS

For more information and to submit your application, go to:
<https://talent.sage.hr/jobs/50982da6-5c8d-463e-92c7-b682b561fb64>

The closing date for receipt of applications is 9am on Monday 20 January 2025.

YCCC follows fairer and safer recruitment practices. Only applicants who submit an application by the closing date will be considered. Shortlisted candidates will be invited to participate in further selection phases including a formal interview and relevant checks.





CONTACT US

Should you have any questions, require any reasonable adjustments, or wish to arrange a confidential discussion, please direct your initial query to vacancies@YorkshireCCC.com.