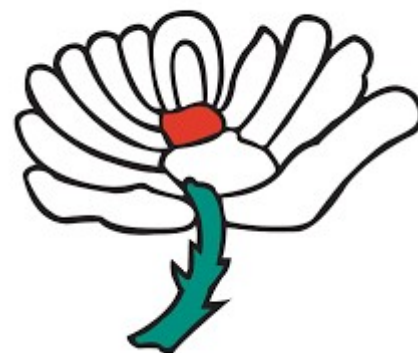


JOB DESCRIPTION

Yorkshire County Cricket Club



Job Title:	Superviosor
Department	YCCC - Match Day
Reporting Line:	The Safety Officer
Location	Headingley Cricket Ground
Employment Type	Temporary - Casual

The Opportunity

On the back of a successful season at Headingley, we are already looking ahead to next season. We are looking to recruit a Supervisor who will play a crucial role on matchdays during next season. Working alongside a team of staff in the control room, this role will help contribute to delivering an exceptional customer experience in a safe and welcoming environment for new and return visitors. This role will be pivotal in ensuring the safety of all who attend Headingley Cricket Ground and their experience for matches throughout the season, ensuring that they are safe and that there is an enjoyable environment for all.

Job Purpose

To be collectively responsible for the safe execution of the YCCC operation in the allocated sector of the stadium as directed by the Safety Officer/ Event Manager

Key Responsibilities

Area	Responsibilities
Match Day Operations	<ul style="list-style-type: none">• To attend pre event planning and briefing sessions as required• To control and co-ordinate event staff and safety in specific areas of the event/venue• Taking ownership whilst dealing with high pressure situations• To brief and instruct teams under their direction and debriefs• To be responsible for the safety and comfort of spectators within a designated area at all times• To monitor all staff in designated area before, during and after the event.

	<ul style="list-style-type: none"> • To attend pre and post event briefings and compile a concise report for Safety Officer/ Event Manager • To carry out all instructions given by Safety Officer/ Event Manager, through the management structure • Liaise with other Supervisors before, during, and after each event. • Allocate Security for specified roles and responsibilities • To collect and report any information from the event back to the Safety Officer • Taking ownership whilst dealing with high pressure situations • Possessing a good knowledge of each event's policies, procedures and job descriptions • Dealing with any queries and offering additional information regarding the event. • Assess and manage crowd flow. • Manage crowds and address issues that may arise.
Standards and Regulation	<ul style="list-style-type: none"> • To ensure that the requirements of the Safety Certificate and Ground Regulations are met at all times • To be responsible for ensuring Security disciplines and standards are set and maintained to the satisfaction of the Safety Officer/ Event Manager • To deal as appropriate with disciplinary and grievance issues. • To ensure all safety checks are carried out, and report back to the Event Control
Safeguarding	<ul style="list-style-type: none"> • Demonstrate, at all times, a commitment to safeguarding children and adults • Contribute to the implementation of the Yorkshire Cricket Safeguarding policy • Report any safeguarding concerns in accordance with Yorkshire Cricket's Safeguarding Report Management Procedure
Equality, Diversity and Inclusion	<ul style="list-style-type: none"> • Demonstrate, at all times, a commitment to equality, diversity and inclusion behaviours, decision-making and working practices • Advocate the values of dignity, fairness, equality and respect

Please note: This is not an exhaustive list and the role may be required to undertake additional roles and responsibilities as identified from time to time in order to meet the ongoing requirements of the company.

Key Relationships / Stakeholders

- Control Room
- Event Operation Staff
- Safety Officer
- Chief Stewards
- Spectators
- Supervisors

Job Specification

Essential Criteria	M/C
Must be trained or undergoing training to the required level. (NVQ 3, 4 or equivalent)	<input checked="" type="checkbox"/>
Complete the Action Counters Terrorism (ACT) training/ SCAN	<input checked="" type="checkbox"/>
Previous Supervisory experience at large scale event	
Excellent communications skills and able to convey clear and accurate messages on the radio, even in high pressure situations	<input type="checkbox"/>
A strong team player with the ability to build and maintain positive relationships	<input type="checkbox"/>
Able to work accurately and communicate clearly under pressure	<input type="checkbox"/>
Ability to Multi-task	<input type="checkbox"/>
To maintain Yorkshire Cricket Club's Safeguarding, health, safety and EDI practices	
Desirable Criteria	
Good knowledge of event security and the stadium	
Good stadium knowledge, know your nearest exits and alternative escape routes, to aid spectators during and invacuation/evacuation.	

Core Competencies

Time management	<input type="checkbox"/>	Ability to influence and negotiate	<input type="checkbox"/>
Attention to detail	<input checked="" type="checkbox"/>	Analytical skills	<input type="checkbox"/>
Confidentiality and discretion	<input type="checkbox"/>	Leadership skills	<input type="checkbox"/>
Interpersonal and communication skills	<input type="checkbox"/>	Initiative and proactive	<input checked="" type="checkbox"/>
Teamwork	<input checked="" type="checkbox"/>	Creativity and innovation	<input type="checkbox"/>
Flexibility and adaptability	<input checked="" type="checkbox"/>	Accountability	<input checked="" type="checkbox"/>
Able to work autonomously	<input type="checkbox"/>	Written communication	<input type="checkbox"/>

Essential Certificates and Checks

Drivers License	<input type="checkbox"/>	Disclosure Barring Service Check	<input checked="" type="checkbox"/>
-----------------	--------------------------	----------------------------------	-------------------------------------

Yorkshire Cricket is committed to safeguarding children and adults at risk. As part of that commitment, this post requires a Disclosure and Barring Service (DBS) check at the appropriate level. The possession of a criminal record will not necessarily prevent an applicant from obtaining this post, as all cases are judged individually according to the nature of the role and information provided. Information about how we manage DBS checks can be found in our DBS Guidance

If this role sounds of interest to you, please complete an application for this role. If you have any questions about the role, please contact vacancies@yorkshireccc.com.