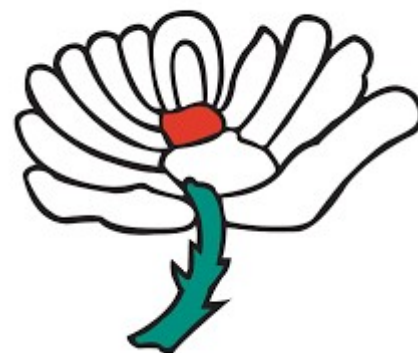


JOB DESCRIPTION

Yorkshire County Cricket Club



Job Title:	Chief Steward
Department	YCCC - Match Day
Reporting Line:	The Safety Officer
Location	Headingley Cricket Ground
Employment Type	Temporary - Casual

The Opportunity

On the back of a successful season at Headingley, we are already looking ahead to next season. We are looking to recruit a Chief Steward who will play a crucial role on matchdays during the season. Working alongside a team of staff in the control room, this role will help contribute to delivering an exceptional customer experience in a safe and welcoming environment for new and return visitors. This role will be pivotal in ensuring the safety of all who attend Headingley Cricket Ground and their experience for matches throughout the season, ensuring that they are safe and that there is an enjoyable environment for all.

Job Purpose

To be the main link between the event operation staff and the Safety Officer and be collectively responsible for the safe execution of the Safety & Security operation at stadium

Key Responsibilities

Area	Responsibilities
Match Day Operations	<ul style="list-style-type: none">• Being the primary point of contact between the event operation staff and the Safety Officer while being collectively responsible for the safe execution of the Safety & Security operation at stadium• Attending pre and post event briefings and compile a concise report for Safety Officer/ Event Manager• Briefing, instructing, co-ordinating, and debriefing teams under their direction• Carrying out all instructions given by Safety Officer/ Event Manager, through the management structure, and liaising with other Supervisors before, during, and after each event.

	<ul style="list-style-type: none"> Recording and reporting any required details of any incidents to the Event Safety Officer Taking ownership whilst dealing with high pressure situations and escalating issues where appropriate
Standards and Regulation	<ul style="list-style-type: none"> Ensuring adequate supplies, equipment and staff are on site each event day and that the requirements of the Safety Certificate and Ground Regulations are met at all times Being responsible for the safety and comfort of spectators within a designated area at all times and also the removal of disruptive customers who contravene Ground Regulations Ensuring all safety checks are carried out, and report back to the Event Control Ensuring Security disciplines and standards are set and maintained to the satisfaction of the Safety Officer/ Event Manager, and dealing as appropriate with disciplinary and grievance issues. Adhere to a strict code of confidentiality in respect to any information relating to The Yorkshire County Cricket Club and its operation
People Management	<ul style="list-style-type: none"> Model and advocate company vision and values Make and communicate decisions clearly, be accountable for those decisions and empower team members to make good decisions in their areas of responsibility Motivate and engage team members by setting and maintain clear standards and expectations Model and implement all relevant policies and procedures Model and implement effective communication within team and across the company
Safeguarding	<ul style="list-style-type: none"> Demonstrate, at all times, a commitment to safeguarding children and adults Contribute to the implementation of the Yorkshire Cricket Safeguarding policy Report any safeguarding concerns in accordance with Yorkshire Cricket's Safeguarding Report Management Procedure
Equality, Diversity and Inclusion	<ul style="list-style-type: none"> Demonstrate, at all times, a commitment to equality, diversity and inclusion behaviours, decision-making and working practices Advocate the values of dignity, fairness, equality and respect

Please note: This is not an exhaustive list and the role may be required to undertake additional roles and responsibilities as identified from time to time in order to meet the ongoing requirements of the company.

Key Relationships / Stakeholders

- Control Room
- Event Operation Staff
- Safety Officer

- Stewards
- Spectators
- Supervisors

Job Specification

Essential Criteria	M/C
Must be trained or undergoing training to the required level. (NVQ 4 or equivalent)	<input checked="" type="checkbox"/>
Complete the Action Counters Terrorism (ACT) training/ SCAN	<input checked="" type="checkbox"/>
Excellent communications skills and able to convey clear and accurate messages on the radio, even in high pressure situations	<input type="checkbox"/>
A strong team player with the ability to build and maintain positive relationships	<input type="checkbox"/>
Able to work accurately and communicate clearly under pressure	<input type="checkbox"/>
Strong written skills and IT literacy	<input type="checkbox"/>
To maintain Yorkshire Cricket Club's Safeguarding, health, safety and EDI practices	
Desirable Criteria	
Good knowledge of event security and the stadium	

Core Competencies

Time management	<input type="checkbox"/>	Ability to influence and negotiate	<input type="checkbox"/>
Attention to detail	<input type="checkbox"/>	Analytical skills	<input type="checkbox"/>
Confidentiality and discretion	<input checked="" type="checkbox"/>	Leadership skills	<input checked="" type="checkbox"/>
Interpersonal and communication skills	<input type="checkbox"/>	Initiative and proactive	<input checked="" type="checkbox"/>
Teamwork	<input checked="" type="checkbox"/>	Creativity and innovation	<input type="checkbox"/>
Flexibility and adaptability	<input type="checkbox"/>	Accountability	<input checked="" type="checkbox"/>
Able to work autonomously	<input type="checkbox"/>	Written communication	<input type="checkbox"/>

Essential Certificates and Checks

Drivers License	<input type="checkbox"/>	Disclosure Barring Service Check	<input checked="" type="checkbox"/>
-----------------	--------------------------	----------------------------------	-------------------------------------

Yorkshire Cricket is committed to safeguarding children and adults at risk. As part of that commitment, this post requires a Disclosure and Barring Service (DBS) check at the appropriate level. The possession of a criminal record will not necessarily prevent an applicant from obtaining this post, as all cases are judged individually according to the nature of the role and information provided. Information about how we manage DBS checks can be found in our DBS Guidance

If this role sounds of interest to you, please complete an application for this role. If you have any questions about the role, please contact vacancies@yorkshireccc.com.

