

# THE HUNDRED

## THE HUNDRED 2020 REFUND FAQs

### **Q. THE HUNDRED WILL NOT TAKE PLACE IN 2020, WHAT HAPPENS TO THE TICKETS I PURCHASED?**

Please rest assured that a full refund will be issued for any tickets purchased directly from thehundred.com for matches to the 2020 competition. We will be in contact with you directly over the next few days to let you know how the refund process will work. We will notify all ticket buyers, and anyone signed up at thehundred.com about how to gain access to tickets for The Hundred in 2021. Keep an eye on your inbox!

### **Q. CAN I KEEP THE TICKETS THAT I HAD FOR THIS YEAR AND USE THEM AT THE EQUIVALENT MATCH NEXT YEAR?**

We will be issuing a full refund to all ticket purchasers for this year. We will be in touch with details about first access to tickets for 2021. If you bought tickets to the finals, we will ensure you have the opportunity to buy the same number of tickets for the finals of the competition in 2021.

### **Q. HOW LONG WILL IT TAKE TO PROCESS MY REFUND?**

We will be in touch with the full details; however, we aim to process all refunds by the end of May.

### **Q. HOW LONG UNTIL I RECEIVE THE MONEY BACK IN MY ACCOUNT?**

We will be in touch with the full details; however, all refunds will be processed, and your money should be back with you by end of May.

### **Q. WHEN CAN I BUY TICKETS TO THE HUNDRED 2021?**

We will notify anyone signed up at thehundred.com about how to gain access to tickets for The Hundred in 2021.

### **Q. WILL THE TICKET PRICES INCREASE?**

We can confirm that the prices for 2021 will be the same as 2020 prices.

### **Q. I HAD TICKETS TO THE FINALS, CAN YOU GUARANTEE I'LL BE ABLE TO SECURE TICKETS FOR THIS MATCH NEXT YEAR?**

For customers who secured tickets for The Hundred finals, we guarantee that you will have the opportunity to purchase the same number of tickets for the 2021 finals. We'll be in touch with further details in due course.

### **Q. DO I HAVE TO BUY THE SAME NUMBER OF FINALS DAY TICKETS AGAIN?**

No, it will be optional. You can buy up to as many as you bought this year.

### **Q. I'VE BOUGHT A HOSPITALITY PACKAGE FOR THE HUNDRED, WILL YOU ISSUE THE REFUND?**

Please note that the refund will not be issued by us directly. You will need to contact the venue for which the hospitality package was purchased in order to process your refund.